**VOLUME 1**

**SECTION 1:** **INSTRUCTIONS TO TENDERERS**

**SECTION I INSTRUCTIONS TO TENDERERS**

In submitting a tender, the tenderer accepts in full and without restriction the special and general conditions governing the contract as the sole basis of this tendering procedure, whatever its own conditions of sale may be, which it hereby waives. Tenderers are expected to examine carefully and comply with all instructions, forms, contract provisions and specifications contained in this tender dossier. Failure to submit a tender containing all the required information and documentation within the deadline specified will lead to the rejection of the tender. No account can be taken of any reservation in the tender as regards the tender dossier; any reservation may result in the immediate rejection of the tender without further evaluation.

These instructions set out the rules for the submission, selection and implementation of contracts financed under this call for tenders, in conformity with the provisions of the practical guide, which is applicable to the present call (available on the internet at this address: <http://ec.europa.eu/europeaid/prag/document.do> ).

# GENERAL PART

1. **GENERAL INSTRUCTIONS**

Tenderers must tender for the whole of the works required by the dossier. Timetable:

|  |  |  |
| --- | --- | --- |
|  | **DATE** | **TIME\*** |
| **Clarification meeting** | 11 October 2019 | 11:00 |
| **Site visit** | 11th October 2019 | 12:00 |
| **Deadline for request for any additional information from the contracting authority** | 14th October 2019 | 15:00 |
| **Last date on which additional information are issued by the contracting authority** | 21th October 2019 | - |
| **Deadline for submission of tenders** | 4th November 2019 | 11:00 |
| **Tender opening session** | 4th November 2019 | 11:30 |
| **Notification of award to the successful tenderer** | 11th November 2019 | - |
| **Signature of the contract** | 15th November 2019 | - |

**\* All times are in the time zone of the country of the contracting authority****Provisional date**

1. **TENDER EXPENSES**

The tenderer will bear all costs associated with the preparation and submission of the tender. The contracting authority will in no case be responsible or liable for such costs, whatever the conduct or outcome of the procedure.

The contracting authority will neither be responsible for, nor cover, any expenses or losses incurred by the tenderer through site visits and inspections or any other aspect of its tender.

1. **SITE INSPECTION**

A clarification meeting will be held by the Contracting Authority on October 11th 2019, 11:00 AM at the Municipality of Sokobanja, Svetog Save street No.23, Sokobanja and a site visit will be held by the Contracting Authority on October 11th 2019, 12:00 AM at the installment site, Mitropolita Mihaila street No.5, Sokobanja, contact person Milena Aleksić.

The minutes of the clarification meeting and the site visit will be published on the Sokobanja website and send to invited tenderers.

# TENDERS DOCUMENTS

1. **CONTENT OF TENDER DOCUMENTS**

Tenderers bear sole liability for examining with appropriate care the tender documents, including those design documents available for inspection and any modification to the tender documents issued during the tendering period, and for obtaining reliable information with respect to any and all conditions and obligations that may in any way affect the amount or nature of the tender or the execution of the works. In the event that the tenderer is successful, no claim for alteration of the tender amount will be entertained on the grounds of errors or omissions in the obligations of the tenderer described above.

1. **EXPLANATIONS CONCERNING TENDER DOCUMENTS**

Tenderers may submit questions in writing up to 21 days before the deadline for submission of tenders, specifying the publication reference and the contract title, to:

Ljubinko Milenkovic  
Svetog Save 23  
18230 Sokobanja  
Fax No.: 018/830-253  
info@opstinasokobanja.com

The contracting authority has no obligation to provide additional information after this date. Any clarification of the tender dossier will be communicated simultaneously in writing to all tenderers at the latest 11 calendar days before the deadline for submitting tenders.

1. **MODIFICATIONS TO TENDER DOCUMENTS**

The contracting authority may amend the tender documents up to 11 days before the deadline for submission of tenders. Any modification of the tender dossier will be communicated simultaneously in writing to all tenderers at the latest 11 calendar days before the deadline for submitting tenders.

The contracting authority may, as necessary and in accordance with clause 12, extend the deadline for submission of tenders to give tenderers sufficient time to take modifications into account when preparing their tenders.

# TENDERS PREPARATION

1. **LANGUAGE OF TENDERS**

The tender and all correspondence and documents related to the tender exchanged by the tenderer and the contracting authority must be written in the language of the procedure which is English.

If the supporting documents are not written in one of the official languages of the European Union, a translation into the language of the call for tender must be attached. Where the documents are in an official language of the European Union other than English it is however strongly recommended to provide a translation into the language of the call for tenders, in order to facilitate the evaluation of the documents.

1. **CONTENT AND PRESENTATION OF TENDER**

The tender must be signed by a person or persons empowered by the power of attorney submitted in accordance with Form 4.3 of Volume 1, Section 4 of the tender dossier.

All tenders must comprise the following information and duly completed documents:

#### 8.1 Tender form, in accordance with the Form of Volume 1, Section 2, together with its Annex ‘Declaration of honour on exclusion criteria and selection criteria’

#### 8.2 Evidence of the tenderer's fulfilment of the following eligibility and selection criteria:

#### - the eligibility requirements in section 10 of the attached contract notice, through the tender form and Form 4.5.b (‘Legal entity file’). Copies of the most recent documents showing legal status and place of registration of the headquarters of the tenderer are to be attached;

#### - the economic and financial capacity requirements in section 14.a of the attached contract notice, through Form 4.4;

#### - the professional and technical capacity requirements in section 14.b of the attached contract notice, through Form 4.6.5.

#### 8.3 Financial offer, in accordance with Form 4.2.3 (‘Breakdown of the lump-sum price’) of Volume 4;

The breakdown of the lump-sum price does not derogate in any way to the clause according to which, in a lump-sum contract, the total contract price remains fixed irrespective of the quantities of work actually carried out. The prices filled in Volume 4 are deemed to have been determined on the basis of the conditions in force 30 days prior to the latest date fixed for submission of tenders.

#### 8.4 Technical offer, which must include this information:

#### - a list of the staff proposed for the execution of the contract, with the CVs of key staff (Forms 4.6.1.2 and 4.6.1.3);

#### - a list of plant proposed for execution of the contract (Form 4.6.2). The descriptions must demonstrate the tenderer's ability to complete the works and should include inter alia:

* Easy delivery vehicle – psc 1

#### The tenderer must indicate whether such equipment is owned, hired or used by a subcontractor

#### - a work plan with brief descriptions of major activities (Form 4.6.3 Volume 1), showing the sequence and proposed timetable for the implementation of the tasks.

#### 8.5 a power of attorney empowering the person signing the tender and all related documentation (Form 4.3).

#### 8.6 the Financial identification form (Form 4.5a, Volume 1). Where the tenderer has already signed another contract financed by the European Union, it may provide instead of the forms and its supporting documents either the file numbers received or copies of the forms provided on that occasion, unless a change occurred in the meantime.

Tenders submitted by companies in partnerships forming a joint venture/consortium must also fulfil the following requirements:

- The tender must include all the information required by Subclause 8.2 above for each member of the joint venture/consortium and the summary data for execution of works by the tenderer.

- The tender must be signed in a way that legally binds all members. One member must be appointed lead member and that appointment confirmed by submission of powers of attorney signed by legally empowered signatories representing all the individual members. See Form 4.3 in Volume 1 and the tender form.

- All members of the joint venture/consortium are bound to remain in the joint venture/consortium for the whole execution period of the contract. See the declaration in the tender form.

#### Unless otherwise provided in the contract, all goods purchased under the contract must originate in a Member State of the European Union or in a country or territory of the regions covered and/or authorised by the specific instruments applicable to the programme specified in clause 3.1 above. However, they may originate from any country when the amount value of the supplies and materials to be purchased is below 100,000 euro. For these purposes, ‘origin’ means the place where the goods are mined, grown, produced or manufactured and/or from which services are provided. The origin of the goods must be determined according to the relevant international agreements (notably WTO agreements), which are reflected in EU legislation on rules of origin for customs purposes: the Customs Code (Council Regulation (EEC) No 2913/92) in particular its Articles 22 to 26 thereof, and the Code's implementing provisions (Commission Regulation (EEC) No 2454/93.

### 8.8 In order to be eligible for the award of the contract, tenderers must provide evidence that they meet the selection criteria. This must be provided by tenderers using the forms described in 8.1 above and any additional forms tenderers may wish to use.

If a tender is submitted by a consortium, unless specified, the selection criteria will be applied to the consortium as a whole.

The selection criteria for each tenderer are as follows:

*Economic and financial capacity of candidate:*

* the average annual turnover from the construction activities of the tenderer in the past 3 years (2016, 2017 and 2018 ) must be at least the value of the tenderer’s offer;
* that the tenderer, in the last six months preceding the month in which the Call for Proposals was published, was not illiquid

Proof : the tenderer has to present “Izveštaj o bonitetu” for public procurements (Form БОН-ЈН) issued by the Serbian Business Registers Agency, which has to comprise the following:

* + status of the tenderer
  + concise balance sheets and profit&loss account for the last 3 years (2016, 2017 and 2018).
  + If the prudential Report does not contain information on the days of liquidity in the last six months preceding the month in which the Call for Proposals was published on the Portal, the Tenderer shall submit the Certificate of the National Bank of Serbia that the tenderer in the last six months preceding the month in which the Call for Proposals was published on the Public Procurement Portal, it was not illiquid.

***14.b Technical and professional capacity of candidate:***

• Tenderer must have completed at least 3 projects of the same nature OR amount OR complexity as the works concerned by the tender and implemented during the following period: max 5 years before from the 31st Jun 2019. The Contracting Authority reserves the right to ask for copies of certificates of final acceptance (“Zapisnik o tehničkom prijemu”) or final invoices (“Okončana situacija”) signed by the supervisors OR contracting authority of the projects concerned.

• to have enough personnel capacity as follows :

o Minimum 3 employees on limited or unlimited time; *Proof - Extract from a single tax return for tax and deductible contributions , (first page of Form PPP – PD) for the month preceding the month of the invitation to tender, or Employment contract, or Temporary and casual contract*

o To have 1 **responsible contractors** -graduated engineer with personal license, on limited or unlimited time or contracted with personal license 800 or 410 or 411

Proof: a copy of a personal license issued by the Serbian Chamber of Engineers, a certificate on the validity of the license and evidence of working status

Qualifications and licence relevant to works of a similar nature to this project, according and/or comparable to Law on Planning and Construction of Republic of Serbia (“Official gazette” of Republic of Serbia no. 72/09, 81/09, 64/10 and 24/11, 121/12, 42/13, 50/13 and 98/13, 132/2014, 145/2014, 83/2018, 31/2019 i 37/2019 )

*The mentioned requirements for the human capacity must be proven by fully describing equipment with the tender Form 4.6.1.2 and Form 4.6.1.3 in Volume 1, section 4 of the tender dossier with attached* proofs of engagement for **personnel capacity** – copy of working log book or some other contract (Service Contract (“Ugovor o delu”), Service Contract on temporary and intermittent works (“Ugovor o obavljanju privremenih i povremenih poslova”)…) that proofs that the person shall be engaged for this Contract, plus the Statement that the engaged expert shall be available for this Contract under procurement. If, in the engagement contract, is not mentioned explicitly this Contract under this procurement, than the engagement should be annexed and signed by both parties stating that the engaged expert shall be available for this Contract.

* **The tenderer must have the necessary technical capacity, i.e. machines, equipment, to fulfil the works. If the tenderer does not have the necessary equipment, he must declare that he will hire it and the minimum must include:**
* ***1 a small delivery vehicle***

*The mentioned requirements for the tecnical capacity must be proven by fully describing equipment with the tender Form 4.6.2 in Volume 1, section 4 of the tender dossier with attached Manufacturer’s documents, which indicate whether this equipment is owned, hired or used by a subcontractor.*

If a tender is submitted by a consortium the selection criteria for technical and professional capacitywill be applied for the consortium as a whole.

The tendered must have the necessary technical capacity, i.e. machines, equipment, to prove that he can fulfil the works. If the tenderer hasn’t got the necessary equipment he has to declare that he will hire it.

An economic operator may, where appropriate and for a particular contract, rely on the capacity of other entities, regardless of the legal nature of the links which it has with them. Some examples of when it may not be considered appropriate by the Contracting Authority are when the tenderer relies mostly on the capacity of other entities or when it relies on key criteria. If the tenderer relies on other entities, it must prove to the Contracting Authority that it will have at its disposal the resources necessary to perform the contract, for example by producing an undertaking on the part of those entities to place resources at its disposal. Such entities, for instance the parent company of the economic operator, must respect the same rules of eligibility and notably that of nationality, as the economic operator. Furthermore, the tender should include a separate document providing data on this third entity for the relevant selection criterion. Proof of capacity must be furnished at the request of the Contracting Authority.

1. **TENDER PRICES**

The currency of the tender is the RSD.[[1]](#footnote-2)

The tenderer must provide a breakdown of the lump-sum price in RSD. The tender price must cover the whole of the works as described in the tender documents. No payment will be made for items which have not been costed; such items will be deemed to be covered by other items on the breakdown of the lump-sum price.

1. **PERIOD OF VALIDITY OF TENDERS**

Tenders must remain valid for a period of 90 days from the deadline for submission of tenders indicated in the contract notice, the invitation to tender or as modified in accordance with Clause 6 and/or 12.

The successful tenderer must maintain its tender for a further 60 days. The further period is added to the validity period irrespective of the date of notification.

# SUBMISSION OF TENDERS

1. **SEALING, MARKING AND SUBMISSION OF TENDERS**

The complete tender must be submitted in one original, clearly marked ‘original’ and one copy, also clearly marked ‘copy’. In the event of any discrepancy between them the original will prevail.

The technical and financial offers must be placed together in a sealed envelope. The envelopes should then be placed in another sealed envelope/package, unless their volume requires several envelopes/packages.

All tenders must be sent to the contracting authority before the deadline for submission of tenders specified in the table in point 1 above:,

**EITHER** by post or by courier service, in which case the evidence shall be constituted by the postmark or the date of the deposit slip[[2]](#footnote-3), to:

Opština Sokobanja

REFERENCE : CB007.2.12.034/PP2-TD05

Svetog Save 23

18230 Sokobanja

**NOTE : DO NOT OPEN BEFORE OPENING SESSION**

**“Ne otvarati pre sastanka za otvaranje ponuda!”.**

**OR** **hand delivered** by the participant in person or by an agent **directly** to the premises of the contracting authority in return for a **signed and dated receipt**, in which case the evidence shall be constituted by this acknowledgement of receipt, to:

Opština Sokobanja

REFERENCE : CB007.2.12.034/PP2-TD05

Svetog Save 23

18230 Sokobanja

**NOTE : DO NOT OPEN BEFORE OPENING SESSION**

**“Ne otvarati pre sastanka za otvaranje ponuda!”.**

Opening hours are from 7.00 AM till 15.00 PM local Serbian time.

The contracting authority may, for reasons of administrative efficiency, reject any application or tender submitted on time to the postal service but received, for any reason beyond the contracting authority's control, after the effective date of approval of the short-list report or of the evaluation report, if accepting applications or tenders that were submitted on time but arrived late would considerably delay the evaluation procedure or jeopardise decisions already taken and notified.

Tenders, including annexes and all supporting documents, must be submitted in a sealed envelope bearing only:

1. the above address;
2. the reference code of this tender procedure, (i.e., CB007.2.12.034/PP2-TD05 );
3. where applicable, the number of the lot(s) tendered for;
4. the words “Not to be opened before the tender opening session” in the language of the tender dossier and “Ne otvarati pre sastanka za otvaranje ponuda!”.
5. the name of the tenderer.
6. **EXTENSION OF THE DEADLINE FOR SUBMISSION OF TENDERS**

The contracting authority may, on its own discretion, extend the deadline for submission of tenders when issuing a modification. In such cases, all rights and obligations of the contracting authority and the tenderer regarding the original date specified in the contract notice will be subject to the new date.

1. **LATE TENDERS**

All tenders received after the deadline for submission specified in these instructions will be kept by the contracting authority.

No liability can be accepted for late delivery of tenders. Late tenders will be rejected and will not be evaluated.

1. **ALTERATION AND WITHDRAWAL OF TENDERS**

Tenderers may alter or withdraw their tenders by written notification prior to the above deadline. No tender may be altered after the deadline for submission. Withdrawals must be unconditional and will end all participation in the tender procedure.

Any such notification of alteration or withdrawal must be prepared and submitted in accordance with Clause 11 above, and the envelope must also be marked with ‘alteration’ or ‘withdrawal’ as appropriate.

# OPENING AND EVALUATION OF TENDERS

1. **OPENING OF TENDERS**

Tenders will be opened in public session by the appointed committee on the following date and venue:

November 4th 2019, 11:30

Municipality of Sokobanja, Svetog Save No. 23 18230 Sokobanja, Serbia.

The committee will draw up minutes of the meeting, which shall be available to tenderers on request.

After the public opening of the tenders, no information relating to the examination, clarification, evaluation or comparison of tenders or recommendations concerning the award of contract can be disclosed until after the contract has been awarded.

In the case that at the date of the opening session some tenders have not been delivered to the contracting authority but their representatives can show evidence that they have been sent on time, the contracting authority will allow them to participate in the first opening session and inform all representatives of the tenderers that a second opening session will be organised.

1. **EVALUATION OF TENDERS**

The contracting authority reserves the right to ask a tenderer to clarify any part of the offer that the evaluation committee may consider necessary for the evaluation of the offer. Such requests and the responses to them must be made in writing. They may in no circumstances alter or try to change the price or content of the tender, except to correct arithmetical errors discovered by the evaluation committee when analysing tenders. The contracting authority reserves the right to check information submitted by the tenderer if the evaluation committee considers it necessary.

The evaluation of tenders will be conducted according to Section 5.3.9.4 of the practical guide:

16.1 **Examination of the administrative conformity of tenders**

The evaluation committee will check that each tender:

* has been properly signed;
* all the elements in the administrative compliance grid are acceptable;
* has complete documentation and information;
* substantially complies with the requirements of these tender documents.

### 16.2 **Examination of the selection criteria**

### The evaluation committee will check whether the tenderers meet the eligibility and selection criteria.

### 16.3 **Technical evaluation**

The evaluation committee will analyse the tenders' technical conformity in relation to the technical specifications, classifying them technically compliant or non-compliant.

### 16.4 **Financial evaluation**

Once the technical evaluation has been completed the evaluation committee checks that the financial offers contain no arithmetical errors. When analysing the tender, the evaluation committee will determine the final tender price after adjusting it on the basis of Clause 17.

16.5 **Award criterion**

The most economically advantageous tender is the technically compliant tender with the lowest price.

1. **CORRECTION OF ERRORS**

### Possible errors in the financial offer will be corrected by the evaluation committee as follows:

* where there is a discrepancy between amounts in figures and in words, the amount in words will prevail;
* except for lump-sum contracts, where there is a discrepancy between a unit price and the total amount derived from the multiplication of the unit price and the quantity, the unit price as quoted will prevail.

The amount stated in the tender will be adjusted by the evaluation committee in the event of error, and the tenderer will be bound by that adjusted amount.

# CONTRACT AWARD

1. **NOTIFICATION OF AWARD, CONTRACT CLARIFICATIONS**

Prior to the expiration of the period of validity of tenders, the contracting authority will notify the successful tenderer, in writing, that its tender has been selected and draw its attention to any arithmetical errors corrected during the evaluation process. This notification may take the form of an invitation to clarify certain contractual questions raised therein, to which the tenderer must be prepared to reply. This clarification will be confined to issues that had no direct bearing on the choice of the successful tender. The outcome of such clarifications will be set out in a memorandum of clarifications, to be signed by both parties and incorporated into the contract.

Documentary evidence required from the successful tenderer:

Before the contracting authority signs the contract with the successful tenderer, the successful tenderer must provide the documentary proof or statements required under the law of the country in which the company (or, for consortia, each of the companies) is established, to show that it does not fall into any of the exclusion situations listed in Section 2.6.10.1. of the practical guide. This evidence, documents or statements must carry a date, which cannot be more than one year before the date of submission of the tender. In addition, a statement must be furnished stating that the situations described in these documents have not changed since then. The above-mentioned documents must be submitted for the tenderer, every member of a joint venture/consortium, all subcontractors providing more than 10 % of the works and every supplier providing more than 10 % of the works. For any other subcontractor or supplier, the successful tenderer must submit a declaration from the intended subcontractor or supplier that it is not in one of the exclusion situations. In the event of doubt on this declaration of honour, the contracting authority must request documentary evidence that they are not in a situation of exclusion.

If the successful tenderer fails to provide this documentary proof or statement within 15 calendar days following notification of award or if the successful tenderer is found to have provided false information, the award will be considered null and void. In this case, the contracting authority may award the tender to the next lowest tenderer or cancel the tender procedure.

After the contract has been signed, the contracting authority will promptly notify the other tenderers that their tenders have not been successful.

By submitting a tender, each tenderer accepts to receive notification of the outcome of the procedure by electronic means. Such notification shall be deemed to have been received on the date upon which the contracting authority sends it to the electronic address referred to in the offer.

1. **CONTRACT SIGNING**

Within 30 days of receipt of the contract already signed by the contracting authority, the selected tenderer must sign and date the contract and return it to the contracting authority. On signing the contract, the successful tenderer will become the contractor and the contract will enter into force.

If it fails to sign and return the contract within 30 days after receipt of notification, the contracting authority may consider the acceptance of the tender to be cancelled without prejudice to the contracting authority's right to claim compensation or pursue any other remedy in respect of such failure, and the successful tenderer will have no claim whatsoever on the contracting authority.

1. **CANCELLATION OF THE TENDER PROCEDURE**

In the event of a tender procedure's cancellation, tenderers will be notified by the contracting authority. If the tender procedure is cancelled before the tender opening session the sealed envelopes will be returned, unopened, to the tenderers.

Cancellation may occur where:

* the tender procedure has been unsuccessful, namely where no qualitatively or financially worthwhile tender has been received or there has been no valid response at all;
* the economic or technical parameters of the project have been fundamentally altered;
* exceptional circumstances or force majeure render normal execution of the project impossible;
* all technically compliant tenders exceed the financial resources available;
* there have been irregularities in the procedure, in particular where these have prevented fair competition;
* the award is not in compliance with sound financial management, i.e. does not respect the principles of economy, efficiency and effectiveness (e.g. the price proposed by the tenderer to whom the contract is to be awarded is objectively disproportionate with regard to the price of the market.

**In no event will the contracting authority be liable for damages whatsoever including, without limitation, damages for loss of profits, in any way connected with the cancellation of a tender procedure, even if the contracting authority has been informed of the possibility of damage. The publication of a procurement notice does not commit the contracting authority to implement the programme or project announced.**

**21. Data Protection**

Processing of personal data related to this tender procedure by the contracting authority takes place in accordance with the national legislation of the state of the contracting authority and with the provisions of the respective financing agreement.

The tender procedure and the contract relate to an external action funded by the EU, represented by the European Commission. If processing your reply to the invitation to tender involves transfer of personal data (such as names, contact details and CVs) to the European Commission, they will be processed solely for the purposes of the monitoring of the procurement procedure and of the implementation of the contract by the Commission, for the latter to comply with its obligations under the applicable legislative framework and under the financing agreement concluded between the EU and the Partner Country without prejudice to possible transmission to the bodies in charge of monitoring or inspection tasks in application of EU law. For the part of the data transferred by the contracting authority to the European Commission, the controller for the processing of personal data carried out within the Commission is

For DG DEVCO the head of legal affairs unit of DG International Cooperation and Development

For DG NEAR the head of contracts and finance unit R4 of DG Neighbourhood and Enlargement Negotiations

Details concerning processing of your personal data by the Commission are available on the privacy statement at:

<http://ec.europa.eu/europeaid/prag/annexes.do?chapterTitleCode=A>

In cases where you are processing personal data in the context of participation to a tender (e.g. CVs of both key and technical experts) and/or implementation of a contract (e.g. replacement of experts) you shall accordingly inform the data subjects of the possible transmission of their data to EU institutions and bodies and communicate the above mentioned privacy statement to them.

1. The currency of tender will be the currency of the contract and of payment. [↑](#footnote-ref-2)
2. It is recommended to use registered mail in case the postmark would not be readable. [↑](#footnote-ref-3)